

Kababayan Multicultural Centre



Serving the community since 1977

**Annual
Report**
2020/2021

Message from the Chairperson

Welcome to the 2021 KMC Annual General Meeting. It has been a challenging year and a difficult journey for all of us. Nonetheless, in retrospect, it is not without a shining light at the end of a dark tunnel.

Let me first thank all the staff, volunteers, funders, and the partner communities for all their hard work in these difficult days. We have been resilient, and we never gave up even at the face of great adversities. With this, I tip off my hat for you.

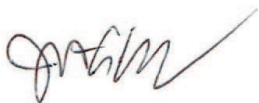
The KMC services in a pandemic setting have seen a drop in number of people served and the activities offered. Our Executive Director will give you a clearer picture of these numbers in her report.

Our staff rendered services to new immigrants from the safety of their home, but within the realm of other challenges that came along with it. The reality of separating the personal life from work life is a huge struggle for all of us. Our clients, the new immigrants, were facing more obstacles than usual because of the pandemic, and the need for assistance from KMC has never been as defined as ever. The ever-changing pandemic scenes had brought us into constant evaluation of the type of service we need to render while looking after our own health, those of our loved ones, and of the community in general.

As if COVID-19 is not enough struggle for KMC, the recent ransomware attack on KMC server put more litmus test on KMC and our funders. Thankfully, we already developed the habit of turning challenges into opportunities. In this case, the quick response of the staff, the KMC board of directors and the program officers of the Immigration, Refugees and Citizenship Canada, our main funder, put a swift coordinated solution and rose above this challenge. The skills of our Systems Administrator, Joel Cuevas, had proven very useful at this point, and the resulting collaboration between all the stakeholders had strengthen the ties of KMC and the funders.

This year, KMC honed new vision-mission-goals to keep up with the changing landscapes to move forward to the future. By learning from the lessons of recent events in projecting the future, with new leadership and new technologies in mind, we hope for more funding and more services, for more collaboration with more stakeholders and to further reach out to a wider client-base.

Finally, I urged everyone to be vaccinated. Getting your COVID-19 vaccine will not only protect our lives, but also of our family, friends, colleagues, neighbours and community. It will help us in the healing and transformation to a fully alive and vibrant society.



Jelbert Real
Chairperson, Board of Directors



Jelbert Real
Chairperson

Message from the Executive Director

Mabuhay! Welcome to the 44th Anniversary Celebration and Annual General Meeting of Kababayan Multicultural Centre (KMC).

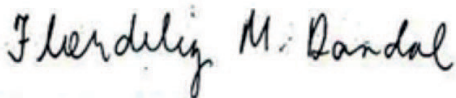
The fiscal year of 2020-2021 ushered in a new way of the provision of services due to the COVID-19 pandemic. All group sessions were provided virtually, which initially the clients and staff found challenging, but were able to surpass these challenges. Individual provision of services was by phone, e-mail, and virtual as well.

KMC responded to the critical need of our most vulnerable sector of our community like persons with disabilities, seniors, and newcomers by providing food and grocery gift cards. The gift cards were delivered by dedicated volunteers like students, engineers, nurses, teachers and personal support workers. This service was possible through partnership with Mutual Aid Parkdale and Bathurst-Finch Food Coalition Emergency Task Force and funding support from Community Food Centre's Canada-Good Food Access Fund, Second Harvest, United Way in partnership with Culturelink, and Greenest City.

This year's review has been marked with accomplishments covering the needs of our clients both the new and emerging ones. The total services that KMC has provided to the clients were 7,258. The individual clients served were 4,737. The total revenue we received through the funding support from the federal government (Immigration, Refugee, and Citizenship Canada and New Horizons for Seniors Program), provincial (Ministry of Children Community and Social Services), and the Municipality of the City of Toronto (Community Support Partnership Program) government, as well as fundraising and partnership of activities with other nonprofit organizations were a total of \$461,346.00 with a total expense of \$459,425.00.

The dedicated staff and volunteers worked tirelessly to achieve KMC goals and mandate and attune to current needs of the community. KMC continued to provide services in the areas of: settlement to new landed immigrants, caregiver program participants, and refugees; counselling, financial literacy, and activities for women; support services to seniors who are isolating themselves and needing emotional support, information on COVID-19, and maintaining good physical and mental health; strategies and training to underemployed/unemployed; and activities geared towards youth building self-confidence and self-awareness, as well as pathways to post-secondary education and homework support. Similarly, information and counselling sessions were held for families on strengthening ties, parenting, and family reunification issues for those newly reunited clients. The Settlement Services offered in partnership with the Toronto Public Library - Parkdale Branch and funded by IRCC, continued to help newcomers in facing the many challenges associated with settlement in Canada.

Indeed, all these accomplishments were possible thanks to the funders for their support and the dedication and commitment of staff, board of directors, volunteers, and resource persons in the provision of services to all of our clients. All the best to everyone and looking forward to another great year!



Flordeliz M. Dandal
Executive Director



Flordeliz M. Dandal
Executive Director

Kababayan Multicultural Centre's Programs and Services

Kababayan Multicultural Centre's Settlement Services and Programs are comprised of the following: **IRCC** - Immigration, Refugees and Citizenship Canada, **LSP** - Library Settlement Program, **NSP** - Newcomer Settlement Program. In addition, KMC had the following community programs: **CSP** - Community Service Partnership Program, **FSP** - Food Security Program, and the **NHSP** - New Horizons for Seniors Program.

Summary Report on KMC Services

In total, KMC provided 7, 258 services comprised of 4,372 Settlement Services and 1,531 Community Social Support Services, 734 Food Security Program Services and 621 New Horizons for Seniors Program Services.

Settlement Services

Orientation & Information Services are provided to empower newcomers and facilitate their settlement in Canada. KMC's Settlement counsellors work with clients to create personalized Newcomer Settlement Plans to help them navigate through their new life in Canada.

Referral Services

In collaboration with our partners, KMC provides seamless service to newcomers through provision of appropriate avenues to clients by referring them to agencies and organizations that will best respond to their specific needs.

Supportive Counselling Services

Professionally trained Settlement Counsellors at KMC guide newcomers in discovering and optimizing their strengths and assets to better improve their chances for a successful life in Canada.

Employment— Related Services

KMC offers assistance and provides information on employment standards and workers' rights under the provincial legislation, as well as opportunities for skills training and workshops on employment-related topics and issues. KMC, in collaboration with other agencies, aim to end discrimination in the workplace by providing information about mandatory employment equity. Volunteer opportunities are also available for individuals who are interested in gaining more Canadian experience.

Translation And Interpretation Services

Learning a new language is never easy. These services help newcomers improve and enhance their communication skills. Assistance is also provided in translating and interpreting documents related to employment, educational, legal, and other matters necessary for immediate and successful settlement in Canada.

Advocacy

KMC, in partnership with other communities and organizations, lobby all levels of government legislation, policies, and programs to enhance the quality of life of newcomers and community members and ensure equality, equity and justice in the society.

Life Skills Seminars

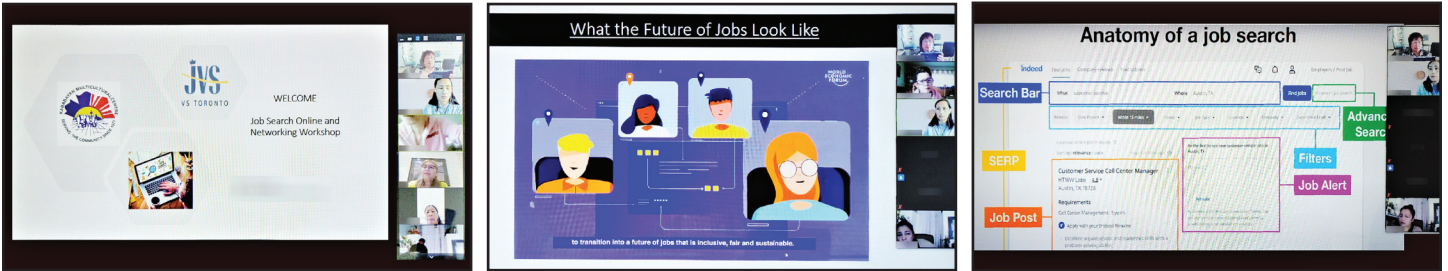
KMC conducts seminars and workshops regularly to enhance and develop life and coping skills (i.e. peer nutrition, CPR/First- Aid training, financial management, stress management).

Services	IRCC	NSP	LSP
Initial Needs Assessment	157	208	70
Referral	208	288	113
Information/ Orientation	1062	744	308
Interpretation	2	14	27
Translation	0	0	0
Solution-Focused Counselling	115	12	0
Employment Related	238	28	0
Filling up of Forms	111	82	102
Follow Up	397	74	12
Others	0	0	0
TOTAL	2290	1450	632

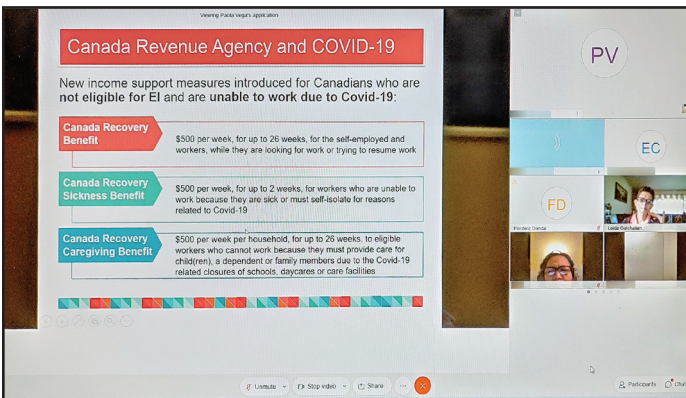
The CSP served clients included individual clients and attendees of different workshops, group sessions and other support activities for women, seniors and youth.	CSP	NHSP	FSP
	1531	621	734

IRCC Settlement Program Services, Events and Activities

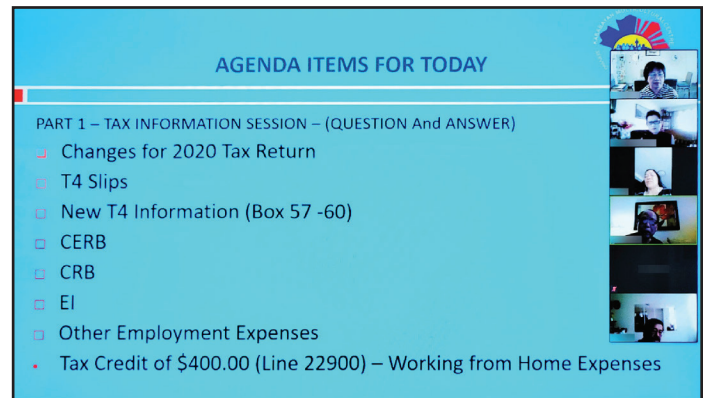
Settlement services are provided only to eligible clients, specifically newcomers, immigrants, caregivers and convention refugees.



Online Job Search and Networking in Partnership with JVS Toronto:
Discussing Employment and Labour Market Trends and How to Search for Jobs Online



Service Canada Recovery Benefits Program
After CERB



Income Tax Information, Tax Credits,
Deductions and Benefits



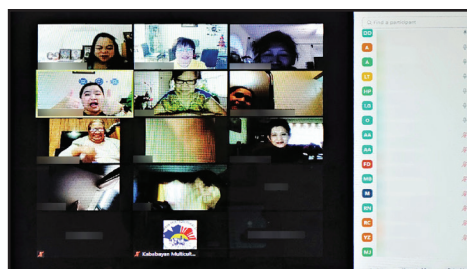
Access to Engineering Profession



Income Tax Information, Tax Credits,
Deductions and Benefits



Meeting the Challenges of Family
Reunification



Immigrants Health and Hepatitis C in partnership with CATIE



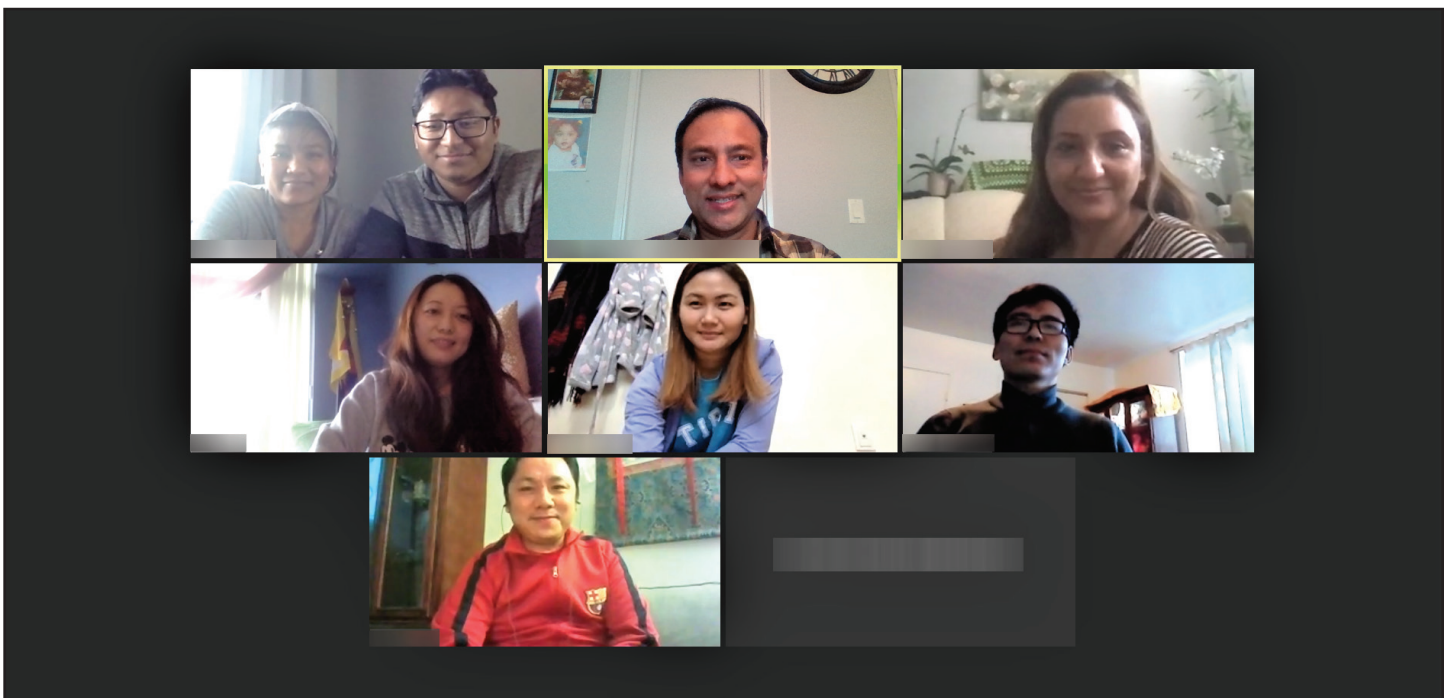
Library Settlement Partnerships Program (LSP)



Settlement services include community connection and enhancing newcomers' access to programs and services offered by the Toronto Public Library - Parkdale Branch.



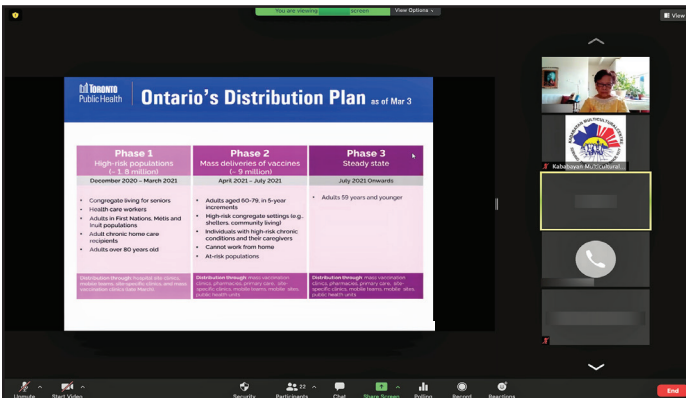
Community Connection event in Partnership with Association of Filipino Canadian Engineers



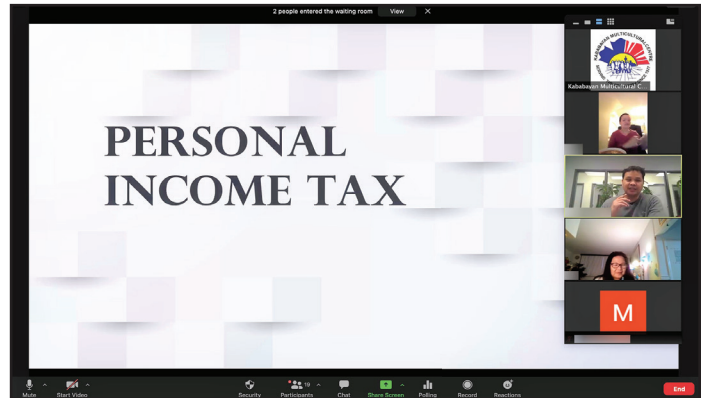
Information Session on Online Citizenship Test

Newcomer Settlement Program Services, Events and Activities

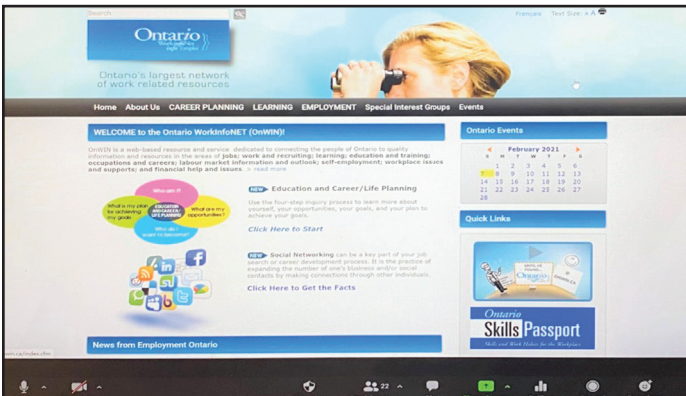
Settlement services are delivered to newcomers (including students, temporary foreign workers, temporary residents), immigrants, refugees and naturalized citizens.



COVID-19 Updates and COVID-19 Vaccine Information Session for Newcomers, Long-Term Immigrants and Citizens



Tax Preparation Information Session for Newcomers



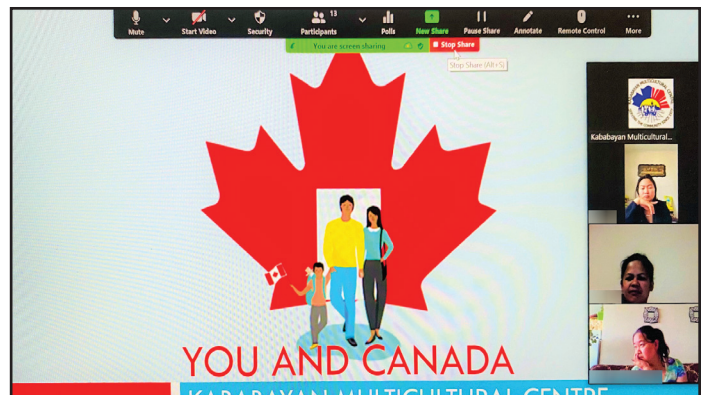
Job Search Online, Employment and Professional Resources Information Session



Accessing Social Services and Community Resources



Improving and Enhancing English Communication Skills for Newcomers



You and Canada: Learning About Canadian Society and Government System

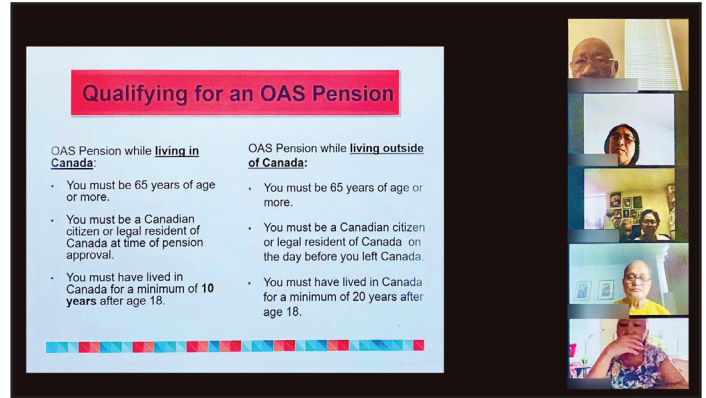
Community Service Partnership Program

Provides community programs, services and support to vulnerable, marginalized and high-risk individuals and groups (Youth, Women, Seniors).

Seniors

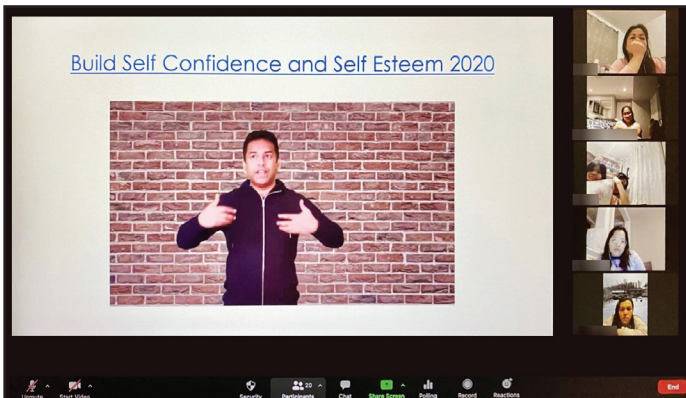


Virtual Festive Season Celebration
Social Support and Community Connection
Among Seniors

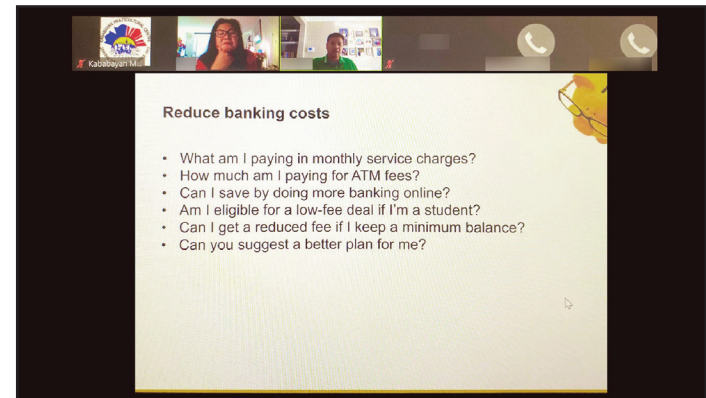


Information Session on Government Benefits
and Public Pensions for Seniors
(in Collaboration with Service Canada)

Women

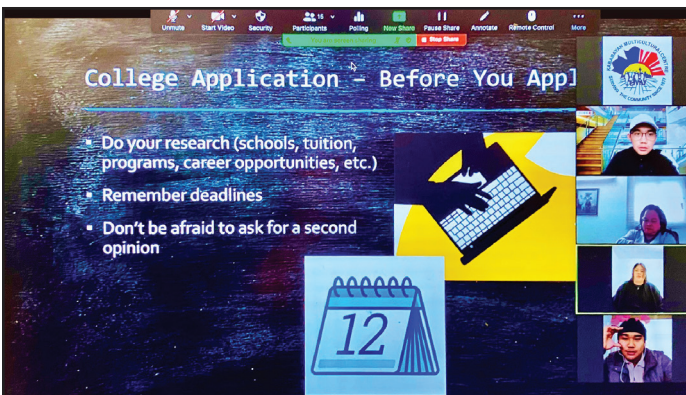


Women Support Group:
Building Self-Confidence and Self-Esteem

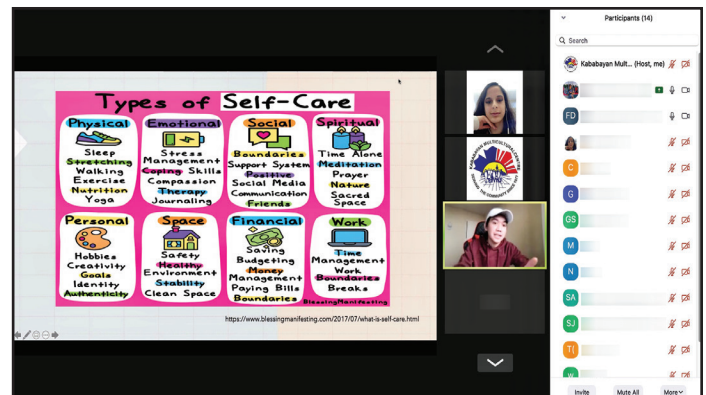


Women Empowerment Support Group:
Workshop on Financial Literacy

Youth



Youth Information Session on Pathways
to Post-Secondary Education

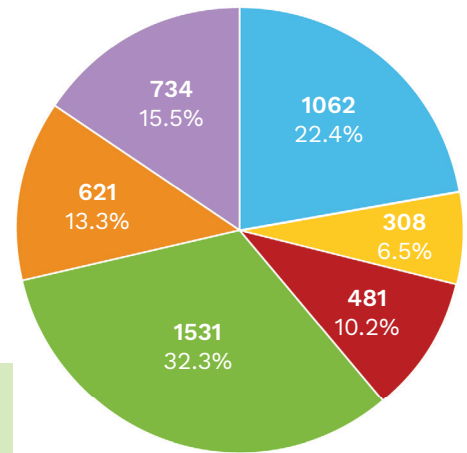


Youth Information Session and Workshop
on Self-Care and Self-Motivation

Summary Report on Individual Client Profiles

During the period of April 1, 2020 to March 31, 2021, Kababayan Multicultural Centre served a total of 4,737 clients.

- IRCC - Immigration, Refugees and Citizenship Canada
- LSP - Library Settlement Partnerships
- NSP - Newcomers Settlement Program
- CSP - Community Service Partnership Program
- NHSP - New Horizons for Seniors Program
- FSP - Food Security Program



The CSP served clients included individual clients and attendees of different workshops, group sessions and other support activities for women, seniors and youth.

Client Visit to KMC	IRCC	LSP	NSP	CSP	NHSP	FSP
New Clients	274	70	224			
Returning	788	238	257			
TOTAL	1062	308	481	1531	621	734

Client Age	IRCC	LSP	NSP	CSP	NHSP	FSP
0-14	74	6	0			
15-24	136	13	51			
25-44	442	229	169			
45-64	377	48	93			
65 over	33	12	168			
TOTAL	1062	308	481	1531	621	734

Client Gender	IRCC	LSP	NSP	CSP	NHSP	FSP
Male	363	123	393			
Female	699	185	88			
TOTAL	1062	308	481	1531	621	734

Residency Status	IRCC	LSP	NSP	CSP	NHSP	FSP
0-1 Year	139	20	26			
1-3 Years	372	114	139			
4-5 Years	247	70	47			
5 Years Old	304	104	269			
TOTAL	1062	308	481	1531	621	734

Residency Status	IRCC	LSP	NSP
Permanent Resident- Family Class	56	0	12
Permanent Resident Independent	901	260	136
Refugee Claimant	0	1	0
Convention Refugee	0	22	4
Live-in Caregiver /Temporary Foreign Worker	98	17	102
Citizen	0	6	213
Others- Tourists	7	0	11
Intend to Land	0	2	0
No Status/Unknown	0	0	3
TOTAL	1062	308	481

Language Spoken	IRCC	LSP	NSP
Amharic	3	1	0
Austrian	2	0	0
Arabic	0	0	0
Bengali	0	0	0
Dutch	0	1	0
Chinese	0	0	1
English	0	0	12
Farsi (Iran)	0	1	3
Georgian	2	0	0
Gujarati	0	1	0
Hindi	0	5	0
Hungarian	0	0	0
Bhutanese	0	1	0
Japanese	2	0	1
Korean	0	0	0
Luganda	0	0	3
Kinyarwanda	0	1	0
Mandarin	0	0	0
Moldova	0	0	0
Mongolian	0	0	0

Language Spoken	IRCC	LSP	NSP
Nepali	0	128	0
Ngbo	0	0	0
Persian	0	0	0
Polish	0	0	0
Portuguese	3	0	1
Romanian	0	0	0
Russian	0	0	0
Spanish	0	0	2
Swhalli	0	0	0
Tagalog	1050	7	457
Tamil	0	0	0
Telegu	0	0	0
Tibetan	0	159	0
Tigrinya	0	2	1
Turkish	0	0	0
Ukranian	0	0	0
Urdu	0	1	0
Uzbek	0	0	0
Vietnamese	0	0	0
TOTAL	1062	308	481

Country of Origin	IRCC	LSP	NSP
Albania	0	0	0
Albania	2	0	0
Azerbaijan	0	0	0
Bangladesh	0	0	0
Bolivia	0	0	1
Brazil	0	0	0
Canada	0	0	8
China	0	0	1
Cuba	0	0	0
Congo	0	1	0
Dominican Republic	0	0	0
Egypt	0	0	1
Eritrea	0	2	0
Ethiopia	3	1	2
Georgia	2	0	0
Ghana	0	0	0
Guyana	0	0	0
India	0	114	1
Indonesia	0	0	0
Iran	0	1	3
Iraq	0	0	0
Italy	0	0	0
Japan	2	0	1
Jamaica	0	0	1
Kenya	0	0	0
Korea	0	0	0
Mexico	0	0	1

Country of Origin	IRCC	LSP	NSP
Moldova	0	0	0
Mongolia	0	0	0
Netherland	0	1	0
Nepal	0	150	0
Nigeria	0	0	0
Pakistan	0	0	0
Peru	0	0	0
Philippines	1050	7	457
Poland	0	0	0
Portugal	3	0	1
Romania	0	0	0
Russia	0	0	0
Somalia	0	0	0
Spain	0	0	0
Sri Lanka	0	0	0
Sudan	0	0	0
Tibet	0	30	0
Gambia	0	0	0
Tobago, Trinidad	0	0	0
Turkey	0	0	0
St. Vin & Gredanes	0	0	0
Ukraine	0	0	0
Uganda	0	0	3
Vietnam	0	0	0
Hungary	0	0	0
Bhutan	0	1	0
Bulgaria	0	0	0
TOTAL	1062	308	481


Summary Report On Group Sessions and Workshops

The Settlement programs had conducted a total of 38 group sessions with a total of 550 participants during the period of April 1, 2020 to March 31, 2021. Of these, 17 sessions were conducted under the Immigration, Refugees Citizenship Canada (IRCC), 5 sessions from the Library Settlement Program (LSP) and 16 sessions from Newcomers Settlement Program (NSP).

The Community Service Partnership (CSP) had delivered 28 sessions with 1,531 participants from Seniors, Women and Youth groups.

We worked in collaboration with partner groups and agencies to facilitate some of the sessions. This allowed us to share information, skills, knowledge, experiences and resources and ultimately enable us to improve our network.

The topics were varied and were based on the survey feedback and suggestions of clients and participants. The sessions helped participants received social support and encouragement, enhance communication and confidence, develop skills and tackle more complex problems which are relevant and helpful in coping with the problems of everyday living in Canada.







PMP OVERVIEW AND PMP EXAMS PREPARATION WEBINAR

GUEST SPEAKERS:


- 1. DAVID LEBLANC, P. Eng.**
Associate VP, AECOM Canada Ltd.
- 2. JOHN ESTRELLA, PhD, CMC, PMP**
Academic Coordinator- Project Management
Raymond Chang School of Continuing Education
Ryerson University

A PMP lecture series on the full life cycle of the project management based on the PMBOK Guide 6, and relevant information on the PMP exams requirements.


	Oct. 24 – Dec. 12, 2020 Every Wednesday & Saturday
	Wednesday : 7:00 pm – 9:00 pm Saturday : 2:00 pm – 4:00 pm
	Online



FILIPINO CONSTRUCTION PROFESSIONALS OF ONTARIO
TORONTO • ONTARIO • CANADA



Association of Filipino Canadian Engineers



KABABAYAN COMMUNITY CENTRE
SERVING THE COMMUNITY SINCE 1977

Project Management Professional (PMP) Webinar
in partnership with Filipino Construction Professionals of Ontario (FILCONPRO)
and Association of Filipino-Canadian Engineers (AFCE)

IRCC Group Sessions

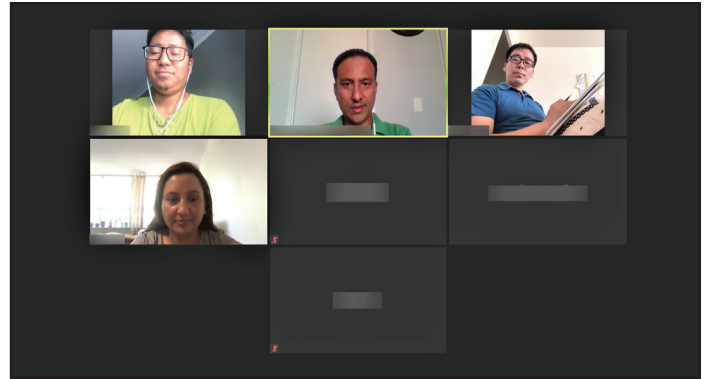
Sessions were categorized into 5 areas:
Information, Employment-Related, Family Reunification, Personality Development and Income Tax.

Immigration, Refugees and Citizenship Canada - Group Sessions	Sessions	Participants
Information Session		
Accessing Social Services	1	12
Effective Communication Skills Training	1	15
Immigration Updates	1	12
Service Canada Recovery Benefits after CERB	1	14
COVID Community Resources and Support Services	1	13
Immigrant Health and Hepatitis C	1	10
TOTAL	6	76
Employment Related		
Alternate Careers for Internationally Trained Professionals	1	11
Employment and Labour Market Trends	1	16
AFCE's Licensing Workshop - Access to Engineering Profession	1	8
Online Job Search and Networking	1	10
Resume Critic and Tips for Effective Interview	1	7
TOTAL	5	52
Family Separation and Reunification		
Meeting the Challenges of Family Reunification	1	34
TOTAL	1	34
Personality Development		
Taking Care of Oneself During the Pandemic	1	7
Improving Interaction Skills and Enhancing Self-Esteem	1	22
Developing Self-Awareness and Confidence	1	15
TOTAL	3	44
Income Tax Clinic		
Information on Tax Deductions, Credits and Benefits	1	15
Income Tax Preparation Information Session	1	18
TOTAL	2	33
GRAND TOTAL	17	239

LSP Group Sessions

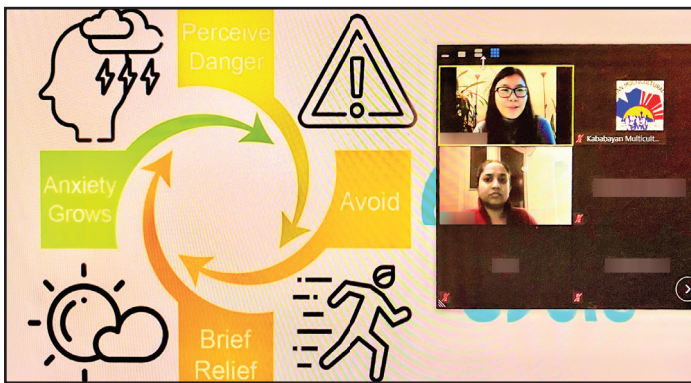


Newcomer Information Session on Tax Returns

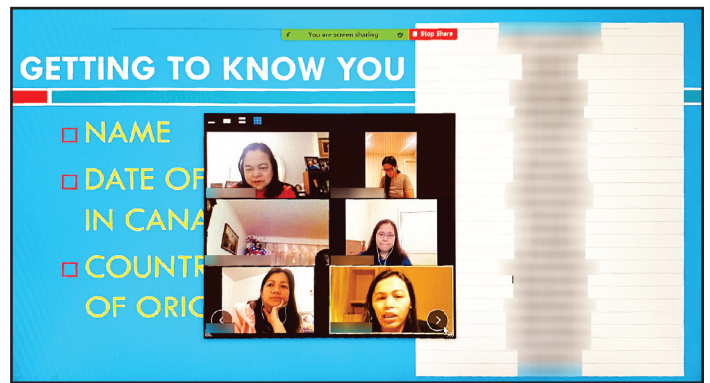


Information Session on Discover Canada

Library Settlement Partnerships	Sessions	Participants
Information/Networking Sessions		
Information Session on Citizenship Application and Test	1	8
Discussion Session on Discover Canada	1	8
Information Session on Online Citizenship Test	1	9
Newcomer Information Session on Tax Returns	1	8
Community Connection Events		
Library Resources for Accessing Engineering Profession	1	17
TOTAL	5	50



Managing Anxiety and Stress:
Workshop for Newcomer Youth
(in Collaboration with Centre for Mindfulness Studies)



Communicating Confidently and Effectively
(Workshop for Newcomers)

NSP Group Sessions

Newcomer Settlement Program	Sessions	Participants
Virtual Information Sharing: CERB	1	11
Pre-employment Workshop for Newcomer YOUTH/ Customer Service skills	1	14
Information Session for Newcomers on Pathways to PR and Settlement in Ontario	1	15
Improving and Enhancing English Communication Skills for Newcomers	1	13
Info Session: Accessing Community Resources and Social Services in Ontario	1	20
Enhancing Expressive Communication Skills: Workshop for Newcomers	1	15
YOU AND CANADA: LEARNING ABOUT CANADIAN SOCIETY AND GOVERNMENT SYSTEM	1	14
ACCESSING ENGINEERING PROFESSION: Licensing Assistance and Mentorship for Newcomers	1	20
Project Management Professional Workshop for Engineers	1	10
Mental Health Workshop for Newcomer Youth (Managing Anxiety)	1	7
Newcomer Orientation and Info Session: Employment, Social Services and Community Resources in Toronto and Ontario	1	23
Improving English Proficiency (Comprehension and Expression): Workshop for Newcomers	1	20
Communicating Confidently and Effectively	1	15
Job Search Online, Employment and Professional Resources Information Session	1	21
Tax Preparation Information Session	1	20
Covid-19 Updates and Covid-19 Vaccines Information Session	1	23
TOTAL	16	261

Community Service Partnership Program

The Community Service Partnership Program included individual and group sessions for Seniors, Youth and Women. During the period of April 1, 2020, to March 31, 2021; there were 1,076 individual services provided, and 28 group sessions (455 participants) conducted. The total clients for the individual and group services/sessions are 1,531.

Senior’s Support Group

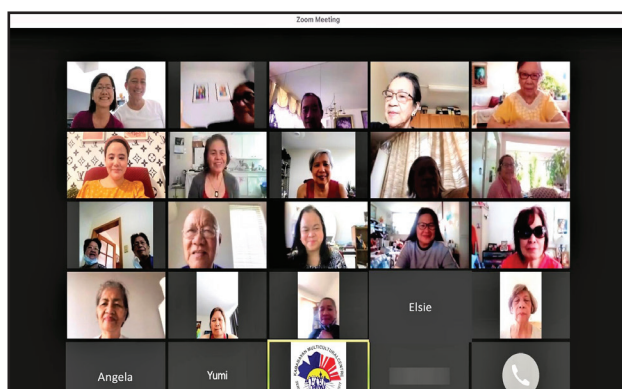
This support group offers a safe space that encourages seniors to engage in activities, receive and give support to one another and the community in general. It also aims to address elderly issues such as abuse, family break-ups and isolation. Moreover, the program helps seniors access information and social services such as government benefits (pension), housing, employment, recreation, health and wellness, as well as volunteer work.

Youth Program

Youth between the ages of 13 to 24 years old can join the activities that KMC organizes. The goal of the activities is to provide educational workshops and develop the youth’s leadership skills and improve their self-confidence and self-esteem. In collaboration with TDSB and TCDSB schools, KMC coordinates the “Youth After School Program “ to engage, support and provide educational, recreational and social support to the Youth especially Newcomer Youth.

Women Empowerment Group

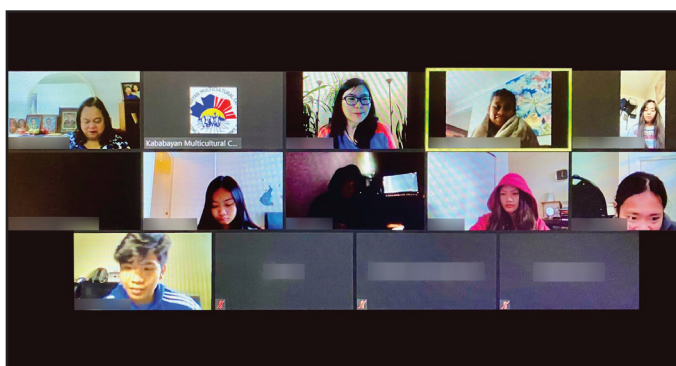
This support group empowers its members and other women by supporting each other and sharing their personal stories, knowledge, and skills. In partnership with other groups, KMC conducts educational forums and workshops to advocate for women’s rights, facilitate personal growth and empowerment, enhance capacity-building and leadership skills. Moreover, provision of information and opportunities to progress in their prospective career and life paths is also conducted.



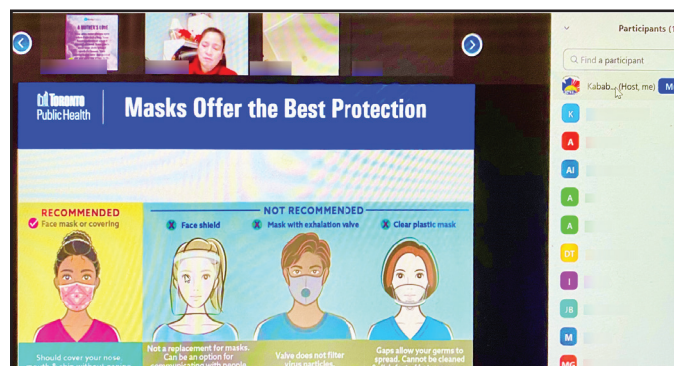
Community Service Partnership Program - Individual Client Check-In, Assessment, Info, Resources Sharing and Food Security Program	Participants
Food Security Support Program for Newcomer Youth	12
Individual Youth Homework Support	4
Food Security Support Program For Newcomer Women and their families (delivery of grocery cards)	138
Seniors Individual Check-In, Needs Assessment, Info and Resource Sharing	582
Food Security Support Program, Goods and Grocery Card Deliveries for Seniors	340
TOTAL	1076

CSP Group Sessions

YOUTH - Community Service Partnership Program	Sessions	Participants
Proudly Pinoy Event-Youth and their Families Social Support and Connection (Virtual Event)	1	100
Stress Management and Mindfulness during Covid Pandemic	1	12
Managing Mindfully during the Holidays	1	10
Pathways to Post-Secondary Education Information Session	1	11
Self-Care and Self-Motivation Workshop	1	11
TOTAL	5	144



Youth Support and Connection: Workshop on Managing Mindfully During the Holidays



Women Empowerment Group: Information Session on COVID-19 - Health and Safety Guidelines (in Collaboration with Toronto Public Health)

WOMEN - Community Service Partnership Program	Sessions	Participants
Mental Health and Wellness during Covid-19 Pandemic INFO SHARING	1	10
Managing Mindfully: Anxiety and Stress	1	14
Improving and Enhancing English Communication Skills of Minority Women	6	88
Financial Literacy Workshop	1	14
Covid-19 Information Session: Awareness, Health and Safety Guideline, Vaccines-Toronto Public Health	1	14
Effective Communication Skills Workshop	1	19
Building and Developing Self Awareness, Self-Confidence and Self-Esteem	1	15
TOTAL	12	174

SENIORS - Community Service Partnership Program	Sessions	Participants
Mental Health and Wellness during COVID-19 Pandemic	1	6
Government Benefits, Social Support and Programs for Seniors	1	6
COVID-19 Information Session with Toronto Public Health	1	17
Face Mask Safety and other Health Tips	1	7
Community Re-opening - Health and Safety Guidelines	1	9
Elderly Abuse: Scams and Fraud Prevention during COVID-19 Pandemic	1	12
Hepatitis C Information Session	1	16
Food Safety Tips and Guidelines during Covid-Pandemic	1	13
Virtual Festive Season Celebration/ Community and Social Connection	1	21
Seniors Benefits, Public Pensions and Programs - Info Session with Service Canada	1	18
Virtual Connection through Dance and Physical Fitness - Dancing with Parkinson's	1	12
TOTAL	11	137



Connecting Seniors Through Dance and Physical Fitness (in Collaboration with Dancing with Parkinsons)

New Horizons For Seniors Program

The New Horizons for Seniors Program engaged racialized seniors' participants in virtual sessions in the communities of Parkdale and Bathurst-Finch. The sessions included dedicated time for socializing, facilitated education sessions and a safe non-judgemental space for seniors to share their reflections and experiences among peers on COVID-19. Topics of discussions were about senior's holiday celebrations, experiences of family and friends who got sick of COVID-19 and coping strategies in isolating themselves, physical and mental health information about COVID-19. These sessions had a significant emphasis on empowering the sense of self confidence who many expressed a sense of powerlessness and no freedom during the pandemic crises. The group sessions and individual check-ins have built their self esteem and confidence.

Activities /Services Provided	Date	# of Unique Individual Seniors Served/ Participated
Phone in to reduce the isolation of seniors and survey of seniors needs	April-May 2020	50
Delivery of gift cards, food, medication when seniors were self isolating during the pandemic	June-August 2020	164
Information session on how to care for themselves in the light of experiences relating to pandemic like wearing mask, cleaning and washing hands	July 2020	10
Phone in of seniors to enable them to stay connected to the community	August-September 2020	40
Phone in and monitoring of seniors to ensure their needs were met. (Delivery of gift cards by volunteers like students, nurses, engineers, PSWs)	August-September 2020	126
Phone in and group calls to reduced senior's isolation	October-November 2020	151
Seniors one-on-one check in by the Counsellor	December 2020	4
Preventing senior isolation through group calls and discussions on how they celebrated their Christmas/Holiday during pandemic	December 2020	6
A sharing sessions through group calls and Christmas greetings between and among themselves	December 2020	8
Support group sessions on managing the impact of COVID-19 in their lives	January 3, 2021	10
Supporting and sharing sessions on activities that help seniors in taking care of themselves in their isolation during the pandemic	January 15, 2021	6
Sharing sessions virtually on effect of COVID-19 in their daily lives	January 22, 2021	8
Sharing sessions on disease prevention, wearing of PPE	January 29, 2021	8
Sharing sessions of taking care of Physical and Mental Health	February 19, 2021	4
Support and sharing sessions on experiences and fears of vaccine	March 11, 2021	26
TOTAL		621

KMC's Food Security Response to COVID-19

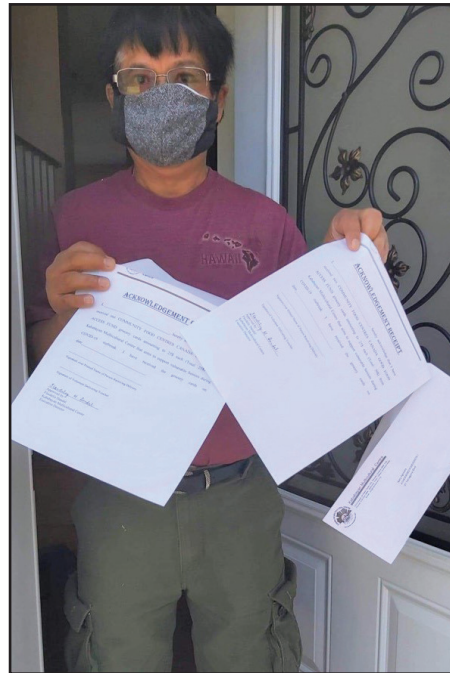
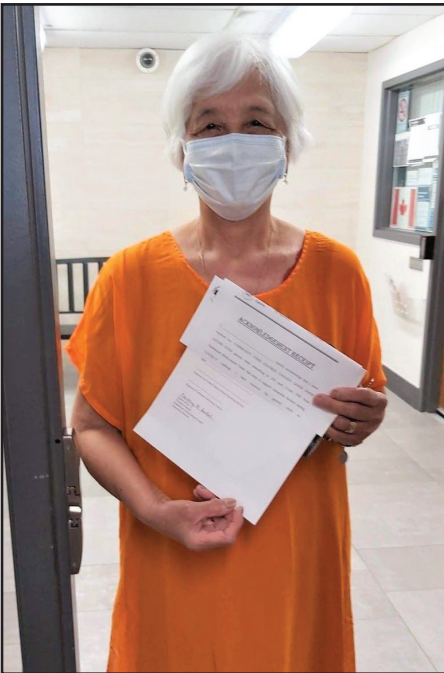
The KMC's Food Security Program was geared towards aiding isolated seniors and other vulnerable populations such as newcomers with limited financial resources experiencing financial, unemployment/underemployment and persons with disability who requested delivery of foods and other essentials goods to their homes. Our volunteer used their cards with their consent to purchased their expressed needs and delivered the groceries to their house. The fund provided by Government of Canada, Community Food Centre's Canada-Good Food Access Fund, Second Harvest, United Way in partnership with Culturelink and Greenest City helped our organization in delivering critical, timely and emergent needs of the most vulnerable population in the community. This is critical and significant in our organizations goal to increase food security to the most vulnerable groups. The delivery of gift cards by professional engineers, nurses, personal support cworkers, teachers and students, the seniors feel important especially when volunteers were talking to them on the phone before the delivery. Seniors were really happy just seeing them and waving to them. The seniors feel that they were important and connected to the community. There were 734 unique individual recipients of the program with total amount of \$ 26,300.00 from June 2020-March 2021.

Funders	# of Recipients	# of Cards @ 25	Description of Recipients	Amount Spent	Date Distributed
Community Food Centre's Canada	178	386	Seniors/ Newcomers	\$6,650.00	June-July 2020
United Way/ Culture Link	74	74	Seniors	\$1,850.0	June-July 2020
Greenest City	12	12	Seniors	\$300.00	June-July 2020
Second Harvest	114	200	Seniors	\$5,000.00	July 2020
Community Food Centre's Canada	269	400	Seniors/ Newcomers	\$10,000.00	July-September 2020
United Way/ Culture Link	50	50	Seniors	\$1,250.00	December 2020-March 2021
Community Food Centre's Canada	37	50	Seniors/Visible Minority	\$1,250.00	January-March 2021
TOTAL	734	1172	Seniors/ Newcomers	\$26,300.00	June 2020-March 2021





Newcomers Recipients of Grocery Cards



Senior Recipients of Grocery Cards with Volunteers



Client Appreciation

AR

Aiza Rubio Recudo

I would like to take this opportunity to express my thanks and appreciation for your incredible services. As a newcomer to Canada, my connection to your services, has been instrumental in so many ways. I never felt alone and always knew that I could reach out and get the necessary information for my new journey in a new country. Your webinars and involvement have helped me tremendously to build my own support network and meet new people who were going through the same experience as me. Thank you so much for the labour of love and for helping me enhance my understanding on so many topics. You have truly been a blessing to me, and I appreciate all your time, efforts, and hard work.

RA

Rebecca Aguilar

We are so lucky that there is Kababayan Multicultural Centre (KMC) here in Canada, as a new immigrant and in behalf of my family I am so proud and grateful of your advocacy in helping us to adapt to this new place for us and by giving us gift cards, we really appreciate it. Words are not enough to express my thanks for the “KMC”. Mabuhay kayo! God bless!

TC

Tenzin Chemi

After receiving my notice of decision, I got confused about my next steps and what would be my transition. I needed information and help on many things, but it was a mid-pandemic situation of first wave and all the settlement agencies were serving remotely. Meanwhile I remembered KMC's LSP worker as I had seen him before in the library. Then I contacted him, who was serving clients remotely too but he provided me clear information in every step and also helped me to apply for Permanent Residence. Thank you KMC's LSP Program; I got same level of help even during the mid-pandemic time!

RC**Reycel Canedo**

I just want to say thank you to Kababayan Multicultural Centre for all the help and assistance that you gave us through our Settlement Counselor. I am so grateful for all the assistance from the time that I came to Canada in 2017 as a Live-in-Caregiver. My adjustments became less challenging because of the guidance and direction that were afforded to me. I was able to do every application from work permit extension to permanent resident application smoothly and without worries because you know every step of the way on how to do the application process. You are always there to support me and our family especially when I was preparing to sponsor them, adjustment upon arrival and giving us new knowledge by keeping us informed of every orientation sessions back then before pandemic and up to now inviting us on every virtual meeting that will benefit us through gaining new knowledge. You did a wonderful job and once again, THANK YOU SO MUCH :)

LR**Lu Rios**

I feel very grateful to Kababayan Multicultural Centre for helping newcomers, immigrants and caregivers like me. I am still in a work permit and my career journey in the Caregiver Program seems to be taking so long, and my application for permanent residence is still in process. Many thanks to the Settlement Counselor who helped me in my application, prepared letters and assisted me in submitting the required documents to Immigration. I really appreciate your continued support to me. Whenever I seek assistance, you are taking time out of your busy day to help and put in a good word for me. You have shown your dedication, expertise, making follow up and calling me back to attend to my issues and concerns. I really value and treasure all the help you're giving me. Thank you and I wish Kababayan for more successful years of service to people.

KMC Board of Directors



Jelbert Real
Chairperson



Ben Corpuz
Vice Chairperson



Isidro Buquiron
Treasurer



Lonylee Garcia
Secretary



Ana Labasug
Assistant Secretary



Marites Mayome Abubo
Director



Nilda Dosado
Director



Richard Llanera
Director



Voltaire Rosacena
Director

KMC Staff



Flordeliz Dandal
Executive Director



Renato Ventura
Admin & Finance
Manager



Joel Cuevas
Systems
Administrator



Loida Gatchalian
Settlement Counsellor



Elena Pacelo
Settlement Counsellor



Christine Garcia
Settlement Counsellor



Dipak Sapkota
Settlement Counsellor



Trifona Ramiro
Counsellor

Special Thanks To...

Friends & Supporters of Kababayan

BOARD OF DIRECTORS

CHAIRPERSON

Jelbert Real

VICE CHAIRPERSON

Ben Corpuz

TREASURER

Isidro Buquiron

SECRETARY

Lonylee Garcia

ASSISTANT SECRETARY

Ana Labasug

DIRECTORS

Nilda Dosado

Marites Mayome Abubo

Richard Llanera

Voltaire Rosacena

STAFF

EXECUTIVE DIRECTOR

Flordeliz M. Dandal

FINANCE &

ADMINISTRATIVE MANAGER

Renato Ventura

SETTLEMENT

COUNSELLORS

Loida Gatchalian

Elena Pacelo

Dipak Sapkota

Christine Garcia

COUNSELLOR

Trifona Ramiro

SYSTEM ADMINISTRATOR

Joel Cuevas

CO-OPERATIVE EDUCATION

PLACEMENT

George Brown College -
Business Administration
Human Resource Program

Yuki Azuma

JOBSTART - KMC

COLLABORATION CATALYST

PARTNERSHIP PROJECT

Lulayn Ergette

Mehrangiz Monsef

CANADA SUMMER JOB

Vanessa Yabut

John Paul Orcena

Julie Anh Mai

Sakhwat Hossain

PARTNERS

PHILIPPINE CONSULATE GENERAL
PHILIPPINE OVERSEAS & LABOUR OFFICE
ALZHEIMER SOCIETY OF TORONTO
ASSOCIATION OF FILIPINO-CANADIAN ACCOUNTANTS (AFCA)
ASSOCIATION OF FILIPINO-CANADIAN ENGINEERS
BATHURST-FINCH FOOD COALITION EMERGENCY TASK FORCE
CARE CENTRE FOR INTERNATIONALLY EDUCATED NURSES
CANADIAN AIDS TREATMENT INFORMATION EXCHANGE (CATIE)
CIRCLE OF CARE
COSTI
COUNCIL OF FILIPINO-CANADIAN PROFESSIONALS OF ONTARIO
CUIAS IMMIGRANT SERVICES
CULTURE LINK
DOWNSVIEW LEGAL SERVICES
DURHAM CENTRE OF EXCELLENCE
FAMILY SERVICE TORONTO
FIL-CAN SOCIAL WORKER/SOCIAL SERVICE WORKER/
COMMUNITY WORKER NETWORK
FILIPINO-CANADIAN COMMUNITY HOUSE
FILIPINO CONSTRUCTION PROFESSIONALS OF ONTARIO
GREENEST CITY
JOBSTART
JVS TORONTO
LOCAL IMMIGRATION PARTNERSHIP (NORTH & SOUTH)
LUMACARE
MADONNA CATHOLIC SECONDARY SCHOOL
MENNONITE NEW LIFE CENTRE OF TORONTO
MUTUAL AID PARKDALE
KCWA FAMILY AND SOCIAL SERVICES
NORTHVIEW HEIGHTS SECONDARY SCHOOL
NORTH YORK COMMUNITY HOUSE
ONTARIO COUNCIL OF AGENCIES SERVING IMMIGRANTS
ONTARIO INTERNATIONALLY EDUCATED PHYSICAL THERAPY
PARKDALE ACTIVITY- RECREATION CENTRE
PARKDALE COMMUNITY HEALTH CENTRE
PARKDALE COMMUNITY INFORMATION CENTRE
PARKDALE COMMUNITY LEGAL SERVICES
PARKDALE INTERCULTURAL ASSOCIATION
PARKDALE PEOPLE'S ECONOMY
PHILIPPINE ADVANCEMENT THROUGH ARTS AND CULTURE
PHILIPPINE TEACHERS ASSOCIATION OF CANADA (PTAC)
ROYAL ONTARIO MUSEUM
RYERSON UNIVERSITY
ST. MARY CATHOLIC ACADEMY
TORONTO CATHOLIC DISTRICT SCHOOL BOARD
TORONTO DISTRICT SCHOOL BOARD
TORONTO POLICE SERVICES
TORONTO PUBLIC LIBRARY PARKDALE BRANCH
TORONTO PUBLIC HEALTH
UNISON HEALTH AND COMMUNITY SERVICES
VOLUNTEERS
WEST NEIGHBOURHOOD HOUSE
WOODGREEN COMMUNITY SERVICES

ANNUAL REPORT PREPARED BY

Ronnelle Jaulingco

Funding & Support



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

Canada



Ontario

Ministry of Children,
Community and Social Services



New
Horizons
for Seniors
Program





44th
Anniversary Celebration
and
Annual General Meeting



Kababayan Multicultural Centre
1313 Queen St W, Suite 133
Toronto, ON M6K 1L8
416-532-3888

Bathurst-Finch Hub Office
540 Finch Ave W, Rooms 117, 119
North York, ON M2R 1N7
416-633-5056

Contact
Alternate/CP Numbers to Call:
647-617-1057
647-617-1378
647-617-0425
647-836-9578-LSP
Email: ed@kababayan.org
Website: www.kababayan.org
Facebook: Kababayan Multicultural Centre
Registered Charity Number: 118976653RR0001

Find us online!
Instagram: [@kababayanmulticulturalcentre](https://www.instagram.com/kababayanmulticulturalcentre)
Facebook: Kababayan Multicultural Centre